Akureyri Hospital is for the community
Diverse opportunities for progress at work

Akureyri Hospital has a staff of over 600 people. The Hospital offers innumerable opportunities for people to progress in their work, especially if they have a wealth of ideas, a willingness to learn and a desire to help to mold the Hospital even further. The breadth of opportunities for gaining experience of diverse tasks is unprecedented. Nothing compares to being allowed to show what you can do in a varied professional setting, gaining a good perspective and having the opportunity to contribute to society.

We nurture our staff and lend them an ear

At Akureyri Hospital the staff is seen as more than just cogs in the system; they are human beings. Everybody has something different to offer and we put a great emphasis on the staff of the Hospital having a voice that is heard. The Staff Association is strong and often hosts sport-related events, which is in line with the importance attached to the all-round health of staff members. The work environment is international as professionals from various parts of the world work at the Hospital.

“In the field of Work Health Promotion, Akureyri Hospital works towards improving work organization and the work environment for the purpose of increasing the well-being of staff and the quality of service. We nurture our staff's all-round health and encourage employees to develop their work skills and attend retraining courses, among other things. The fact is that our employees are a valuable to us – equipment and tools are of little consequence if human resources and expertise are missing.”

Dagbjört Brynja Harðardóttir Tveiten
Human Resources Consultant,
Work Health Promotion.

LEIÐANDI Í HUGBÚNADI
FYRIR HEILBRIGÐISKENDRFID
From the Chief Executive Officer

Akureyri Hospital is a center of specialized health care service in the North and East of Iceland and as such it has important duties to fulfil.

The results of surveys indicate that our clients are generally satisfied with the service that we provide. However, this is by no means a guaranteed outcome and it is based on the extensive work of the overall workforce.

The work we do here is important and this is reflected in the massive support that we enjoy from our community. We have used this support to do more good. In 2015 the Hospital received an international quality certification and thus became the first Icelandic healthcare facility to do so. This was the first stage of a long journey.

The certification process that we have undertaken since then demands that we improve all aspects of our operations. For example, we systematically worked on our security and quality practices in order to increase security and improve services to our clients. Our focus is on the patient.

The purpose of all our work is to provide the community with as good service as possible in light of the funds and human resources we have at our disposal at each time. Social responsibility is therefore our principal guiding light, now as before, and consequently the safety and satisfaction of our clients.

Bjarni Jónasson, CEO.
A wide range of services

Akureyri Hospital provides both general and specialized health care services where the emphasis is on emergency services and the major specialty treatments of internal medicine, surgical and psychiatric services. The Hospital is one of two specialty hospitals in Iceland and has a key role to play in matters of public safety. The operations of the Hospital are divided into three clinical fields in addition to financial and operational services, and each field has one Managing Director.

An institute of teaching and knowledge

The Hospital is an institute of teaching and knowledge that takes pride in providing education and research in the field of healthcare. There is an emphasis on good co-operation with universities and secondary schools with regard to teaching and clinical training. In addition there is a great deal of co-operation with health care institutions in rural parts of Iceland and participation in the building up of healthcare services at a national level.

Safety first

We think it very important to ensure the safety of patients and staff members who do their work in a professional manner and ensure a healthy working environment. They work together for the benefit of the patients, treat them with care and respect and strive to have good relationship with them.

International certification

Akureyri Hospital has received an international quality certification for its operations and it is the first Icelandic healthcare facility to get such certification, which is awarded for three years at a time. The certification authority is the international company DNV GL, one of the major companies in this field globally.

"Our limited size is our strength because it makes it easier for us to keep track of our clients in an efficient manner. It also makes it easier for doctors and midwives to work together more closely and in a more personal manner."

Ingibjörg Hanna Jónsdóttir, Chief Midwife, Department of Obstetrics.

"In the canteen, everyone can sit together: The CEO, a doctor, an electrician, a pharmacist, a nurse and a delivery man can discuss anything as equals, and this I think is invaluable and an indication of the good morale among us who work here at Akureyri Hospital."

Arnaldur Haraldsson, electrician in the technology department.

Frostagötu 4a-b · 603 Akureyri · Sími: 462 5700
gvrofur@gvrofur.is · www.gvrofur.is

Kalismiðjan Frost ehf.
Fjölnisgata 4b · 603 Akureyri
Suðurhraun 12b · 210 Garðabæ
Sími: 464 9400 · frost@frost.is · www.frost.is
Working in Akureyri Hospital
Education services and retraining

Extensive education services are provided within the walls of Akureyri Hospital. We emphasize interdisciplinary education services.

A large part of all the continuous education that is offered to staff members is mostly organized within each department and/or in co-operation between representatives of the relevant professions. The departments also play host to special education days, which are usually open to staff members from other departments.

Active participation of staff members in scientific research

The Hospital staff conducts scientific research in the field of healthcare and participates in national and international projects. The staff members who provide education and research work in close co-operation with the university departments that are associated with the Hospital. The Hospital and the University of Akureyri work closely together in the field of healthcare science within the Health Sciences Department of the University of Akureyri. There, staff members who meet the academic requirements have an opportunity to apply for academic titles or positions within the Health Sciences Department.
„Little did we know that a romantic short trip planned in February 2010 would turn into story of a life time. After 8 years, here we are, still in Iceland, in the comfort of a Home away from Home. People often ask us what do you think is the best thing about Akureyri and we proudly say the people! We have yet to see any other community that is so progressive and at the same time so well connected to its roots."

Dr. Vibhuti Kalia, Chief of Medical Imaging and Dr. Vishal Kalia, Consultant Radiologist

„What makes the experience at Akureyri Hospital so remarkable is the warm and friendly way doctors and nurses interact. Respect and sharing a good cup of tea is equally important to being professional. It results in better collaboration and in the end in better treatment for the patient."

Therisia Steinkeller, medical student from Austria
Human resources policy

The human resources policy of Akureyri Hospital is what guides both administrators and employees, which makes the Hospital an innovative and attractive workplace. The human resources policy is formulated to promote a good work environment based on broad co-operation and mutual respect, and for staff to be able to use and improve their skills. It is based on the fundamental values of the Hospital, which are: Safety, co-operation and innovation.

Recruitment

We seek to recruit talented individuals and retain their services. Education, experience, skills and qualifications is what we look for when selecting our staff. We want to ensure that new staff members are made to feel welcome and provided with all necessary information, a presentation of the workplace, and the means to adequately adapt to it.

“I am grateful to the staff of Akureyri Hospital, they treated me with care and warmth and I felt good in the Hospital. All the treatment was exemplary and characterized by safety and skillfulness. The food was good too.”

A 67-year old man after a visit to the surgical department

“My mother received excellent service at a difficult time. The staff was particularly friendly in all their demeanor and gave us answers to the urgent questions that we had, in an understanding and patient manner.”

A 45-year old relative of a visitor to the outpatient ward
Akureyri Hospital provides general and specialized hospital services. It offers teaching and internships for medical professions, as well as being the site of scientific research in the medical field.

Atureyri Hospital is for the community

The Hospital is a center of specialized healthcare services in the North and East of Iceland.

The Hospital is guided by ideals of social responsibility.

The Hospital is a university hospital that has received international certification for its activities.

The Hospital is a health-promoting and attractive workplace.

FUTURE VISION 2021

Akureyri Hospital is for the community

Safety, cooperation, and innovation

VALUES

Safety

- We focus on the safety of patients and employees
- We do our work in a professional manner
- We ensure a healthy working environment

Cooperation

- We work together for the benefit of our patients
- We are caring and respectful towards each other
- We communicate effectively

Innovation

- We see challenges as opportunities
- We support education and science
- We want to excel
Akureyri - A cultural melting pot

Akureyri can be likened to a small metropolis because there you can find everything that many cities populated by millions of inhabitants have to offer elsewhere in the world. Events and occasions of various kinds take place almost daily and the cultural life is in high bloom. Despite the lively city environment Akureyri nevertheless retains all the qualities that characterize many small towns. Important locations are only a short trip away and people take their time as they go about their day in a relaxed, stress-reduced community.

Endless opportunities for entertainment

Among the principal entertainment options in Akureyri are Hof Cultural and Conference Center, the theatre, the Græni hatturinn bar, the skiing area in Hlíðarfjall, the town’s museums, the skating rink, the swimming pool, sailing on the Pond, outdoor activities in Kjarnaskógur, where there is a recreation area complete with a mountain bike track and the site of Glerárgil canyon, sea fishing, golf, the public park and Listagil art center.

Growth in economic activities and many opportunities for employment

A great number of companies operate in various fields in Akureyri. These include nearly 200 travel companies. It is also worth mentioning the accommodation facilities, coffee houses, car rentals and the varied forms of entertainment that are on offer. Many of the companies are small but some of the biggest companies in Iceland also have their headquarters in Akureyri. There are therefore many employment opportunities for the significant others of the people who choose to work in Akureyri Hospital.
Therapy lyfjakerfið

Öruggari lyfjagjafir með Therapy

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